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DIAGNOSIS in
MEDICINE

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Register Today

6th Annual Patient Summit on Diagnosis

Reducing Cognitive Bias and Misdiagnosis through Improved Communication

A Pre-Conference Session of the *Society to Improve Diagnosis in Medicine's*
12th Annual Diagnostic Error in Medicine International Conference

FREE to all participants not seeking CME/CNE credit. [Registration](#) required.

WHEN: Sunday, November 10, 2019, 1-5:00 PM

WHERE: [Hyatt Regency Washington Capitol Hill](#), 400 New Jersey Ave, NW, Washington, DC, Room Congressional A

WHAT:

- Explore ways that better communication can improve diagnostic outcomes.
- Examine how diagnosis may fail under different circumstances and in different populations.
- Propose actions that patients and health care professionals can take to reduce diagnostic error due to cognitive bias relating to specific populations and diagnoses.

FEATURED SPEAKERS



Danielle Ofri, MD, PhD,
Bellevue Hospital/NYU;
Author, *What Patients Say,*
What Doctors Hear



Diane O'Leary, PhD,
Rotman Institute of Philosophy,
University of Maryland University
College



Jennifer Sheehy, MBA,
Deputy Assistant Secretary,
Office of Disability Employment Policy,
US Department of Labor

Moderators:

Helen Haskell, MA, Mothers Against Medical Error
Kathryn McDonald, MM, PhD, Stanford University
Center for Health Policy/Center for Primary Care and
Outcomes Research

Panelists:

Jeanette Averett, MSN, RN, Metropolitan Chicago Breast Cancer Task Force
Susie Becken, Patient Advisor, Kaiser Permanente
Lyn Behnke, DNP, FNP-BC, CAFCI, FAAIM, CHFN, University of
Michigan-Flint School of Nursing
Sarah Kiehl, Sepsis Alliance
Kimberly Rodgers, MA, American Heart Association

The Patient Summit is a half-day pre-conference event whose 2019 theme will be reducing cognitive bias and misdiagnosis through improved communication.

- ✓ Join keynote speaker Danielle Ofri, author of *What Patients Say, What Doctors Hear* in a discussion on how refocusing conversations between doctors and their patients can lead to improved diagnoses.
- ✓ Diane O'Leary and Jennifer Sheehy will highlight disparities and the role that age, race/ethnicity, gender, and other patient characteristics play in missed and delayed diagnosis, as well as cognitive blind spots that may be induced by unexpected or medically unexplained symptoms.
- ✓ Proactive solutions to prevent diagnostic error due to disparities and cognitive bias will be explored through interactive dialogue with the audience.

The Patient Summit seeks a mixed audience of patients, patient advocates, family members, health care professionals, students, researchers, policy makers, and others who are dedicated to patient and family engagement in improving diagnosis.

Visit www.DEMConference.org for information and registration. Questions? Email info@improvediagnosis.org