



SOCIETY to  
IMPROVE  
DIAGNOSIS in  
MEDICINE

DEM2019



SHAPING POLICY  
★ IMPROVING PRACTICE ★

Washington, D.C.

Diagnostic Error in Medicine 12th Annual International Conference

HYATT REGENCY WASHINGTON ON CAPITOL HILL

November 10 - 13, 2019



# ★ LETTER FROM CONFERENCE CHAIRS ★



On behalf of the Society to Improve Diagnosis in Medicine (SIDM) and the Conference Planning Committee, we invite you to join us in Washington, D.C., November 10-13, 2019, for the Diagnostic Error in Medicine 12th Annual International Conference (DEM2019). This year's theme is **Shaping Policy, Improving Practice**.

The Conference will bring together all interested stakeholders in improving diagnosis: physicians, nurses and other clinicians, patients and patient advocates, quality improvement professionals, educators and students, health systems leaders, testing professionals, researchers, and policymakers.

Join us to hear about the latest developments, including:

- ★ How innovators and regulators are thinking about the next wave of AI to improve diagnosis,
- ★ The new interdisciplinary Consensus Curriculum for diagnostic quality,
- ★ Techniques to improve the physical examination and elicit a good medical history,
- ★ Emerging measurement strategies to improve diagnostic quality,
- ★ Patients partnering in diagnostic safety research,
- ★ How radiologists, laboratories, and pathologists are working collaboratively to improve diagnosis,
- ★ Methods to leverage HIT to re-envision the diagnostic process, and
- ★ Strategies to embed diagnostic error research into patient safety programs.

Attendees will hear from CMS, NCQA, ONC, the Joint Commission, and other entities that are shaping the context in which diagnosis happens, while also discovering actionable solutions to reduce diagnostic error that you can implement in your own practice or institution.

DEM2019 will offer pre-conference courses and more than two dozen plenary and concurrent sessions presenting innovations for diagnostic safety in medical education, research, and performance improvement projects. Attendees will have ample opportunity to meet and speak with presenters and leaders in the field during interactive concurrent sessions, exhibitor hours, poster presentations, and networking breaks and receptions.

Increased awareness of our efforts to improve diagnosis gives us a timely “in” to make our voices heard in healthcare policy and the conversation on bringing value to healthcare delivery. On the final day of the Conference, interested attendees will have an opportunity to visit Capitol Hill to meet lawmakers and educate them about the burden of diagnostic error and how research funding and policy changes can help improve diagnostic quality and safety.

We look forward to welcoming you to the nation's capital to learn and contribute to efforts to improve diagnosis in healthcare.



*Michael Kanter*

**MICHAEL KANTER, MD**

*Chair, Diagnostic Error  
in Medicine 12th Annual  
International Conference*



*Leslie Tucker*

**LESLIE TUCKER**

*Co-Chair, Diagnostic Error  
in Medicine 12th Annual  
International Conference*

# ★ ABOUT DEM2019 ★

The Diagnostic Error in Medicine 12th Annual International Conference will take place in Washington, D.C., **November 10-13, 2019** at the Hyatt Regency Washington on Capitol Hill. This year's theme is **Shaping Policy, Improving Practice**, and promises to offer cutting-edge topics for learning and discussion.

## WHO SHOULD ATTEND?

Discover your community at DEM2019. Meet patients, physicians, nurses, quality and safety professionals, healthcare executives, risk managers, laboratory scientists, policymakers, medical students, residents, fellows, researchers, and leaders from around the world who are passionate about improving diagnosis and shaping a safer healthcare system for everyone.

## HEAR FROM THE EXPERTS

DEM2019 speakers are leaders in the field, ranging from expert patient advocates, to those transforming medical education and research in diagnosis, to clinicians innovating and creating systems for better diagnosis.

## NETWORK WITH YOUR PEERS

Learn alongside your peers at education workshops, hear from industry experts at panels, and network with other attendees.

## SATURDAY AND SUNDAY PRE-CONFERENCE EVENTS

The Diagnostic Researcher Workshop is a free, half-day event on Saturday, November 9 (registration is complimentary, but required) to train SIDM's research community on Patient Centered Outcomes Research (PCOR) and Comparative Effectiveness Research (CER) strategies with the ultimate goal of catalyzing increased numbers of high quality PCOR and CER diagnosis research proposals.

A Patient Summit will take place on Sunday, November 10 (registration is complimentary, but required) and will examine how refocusing conversations between doctors and their patients can lead to better diagnosis. The Summit will also highlight disparities and the role that age, race, ethnicity, and gender play in missed and delayed diagnosis. For the first time, the Patient Summit plans to offer CME/CNE credit. Fees will apply for those seeking CME/CNE.



The Diagnostic Error in Medicine conference features **multi-disciplinary conversation, real case studies, and practical solutions** for healthcare professionals and patients.



Join featured speakers including **Shantanu Agrawal, Michael Howell, and Danielle Ofri** for thought-provoking and motivating presentations on improving diagnostic quality and safety.



**Robust opportunities for networking and dialogue exchange** via multidisciplinary panels, workshops, and the Meet the Experts dinners.



Plenary sessions and concurrent workshops that engage physicians, nurses, patients, and organizational and safety leaders in **developing collaborative solutions for improving diagnosis.**

**SIDM WOULD LIKE TO THANK THE FOLLOWING COMPANIES FOR THEIR GENEROUS SUPPORT.**

### PRESENTING SPONSOR



### DEM AWARDS LUNCHEON SPONSOR



**SHAPING POLICY IMPROVING PRACTICE**

# ★ THE SOCIETY TO IMPROVE DIAGNOSIS IN MEDICINE ★



SOCIETY to  
IMPROVE  
DIAGNOSIS in  
MEDICINE

The Society to Improve Diagnosis in Medicine (SIDM) is the only organization focused exclusively on improving diagnostic quality and safety. Pervasive, yet poorly understood, diagnostic error – wrong diagnosis, missed diagnosis or unnecessarily delayed diagnosis – affects nearly 12 million adults and causes 40,000 to 80,000 deaths annually in the United States alone. SIDM's vision is to create a world where no patients are harmed by diagnostic error.

## ABOUT SIDM

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The Society to Improve Diagnosis in Medicine (SIDM) catalyzes and leads change to improve diagnosis and eliminate harm from diagnostic error.

We work in partnership with patients, their families, the healthcare community, and every interested stakeholder. SIDM is the only organization focused solely on the problem of diagnostic error and improving the accuracy and timeliness of diagnosis.

In 2015, SIDM established the Coalition to Improve Diagnosis, to increase awareness and actions that improve diagnosis. Members of the Coalition represent hundreds of thousands of healthcare providers and patients—and the leading health organizations and government agencies involved in patient care.

Together, we work to find solutions that enhance diagnostic safety and quality, reduce harm, and ultimately, ensure better health outcomes for patients.

SIDM is a 501(c)3 nonprofit organization.

## GIVE TODAY

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Your donation of support to SIDM provides important, unrestricted resources that help us advance our mission through your sustaining contributions. Become a SIDM partner today.

## VISION

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Creating a world where no patients are harmed by diagnostic error.

## MISSION

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SIDM catalyzes and leads change to improve diagnosis and eliminate harm from diagnostic error, in partnership with patients, their families, the healthcare community and every interested stakeholder.

## SIDM'S STRATEGIC PRIORITIES

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**AWARENESS & ENGAGEMENT** Make improving diagnosis a priority for healthcare.

**RESEARCH** Increase research on diagnosis and focus on diagnostic outcomes that matter to patients.

**EDUCATION** Transform education of health professionals to improve diagnosis and develop new leaders in diagnostic quality and safety.

**PRACTICE IMPROVEMENT** Engage patients, clinicians, and healthcare systems to improve current diagnostic performance and reduce harm from diagnostic error.

**PATIENT ENGAGEMENT** Integrate patients and their families in all diagnostic improvement efforts.

# ★ FEATURED SPEAKERS ★



★ **Shantanu Agrawal, MD, MPhil**  
*President and CEO, National Quality Forum*

Shantanu Agrawal, MD, MPhil, is president and CEO of the National Quality Forum (NQF). A board-certified emergency medicine physician who has worked in both academic and community settings, Dr. Agrawal is the former deputy administrator for the Centers for Medicare & Medicaid Services (CMS) and director of one of its largest centers, the Center for Program Integrity (CPI). At CMS, Dr. Agrawal led an effort to improve the physician experience with Medicare by working to minimize the administrative tasks with which doctors contend. His main focus at CPI was improving healthcare value by lowering the cost of care through the detection and prevention of waste, abuse, and fraud in the Medicare and Medicaid programs. From 2012 through 2014, CPI's prevention efforts saved Medicare and Medicaid \$42 million.

He is a well-published author with articles in *Journal of the American Medical Association*, *New England Journal of Medicine*, *Annals of Emergency Medicine*, among others. Prior to joining CMS, Dr. Agrawal was a management consultant at McKinsey & Company. Dr. Agrawal completed his undergraduate education at Brown University, medical education at Weill Medical College of Cornell University, and clinical training at the Hospital of the University of Pennsylvania. He has a master's degree in social and political sciences from Cambridge University.



★ **Michael Howell, MD, MPH**  
*Chief Clinical Strategist and Principal Scientist, Google*

Michael Howell, MD, MPH, is a healthcare delivery scientist with a particular focus on patient safety, quality of care, and healthcare operations. A pulmonary/critical care physician, he was previously Chief Quality Officer at the University of Chicago Medicine, where he also directed the Center for Healthcare Delivery Science and Innovation. He has served on national advisory panels for the CDC, Medicare, and others, and on the National Academy of Medicine's AI and Machine Learning in Healthcare Working Group. His more than 100 research articles, editorials, and book chapters have been cited more than 5,000 times and incorporated into national guidelines. These studies have also held an interest for the public and have been covered by the *New York Times*, *Wall Street Journal*, *Forbes*, *CNN*, and *Consumer Reports*.



★ **David Newman-Toker, MD, PhD**  
*Professor of Neurology, Johns Hopkins Medicine; President, Society to Improve Diagnosis in Medicine*

David Newman-Toker, MD, PhD, is Professor of Neurology and Otolaryngology at the Johns Hopkins University School of Medicine. Dr. Newman-Toker's clinical interest is in the diagnosis of acute disorders affecting the brainstem and cranial nerves, including stroke. His research mission is to achieve better outcomes through better diagnosis. He has published more than 100 peer-reviewed journal articles and given more than 200 invited lectures, most on diagnosis of dizziness and diagnostic errors. He chaired the Diagnostic Error in Medicine Annual International Conferences in 2010, 2011, and 2012 and previously served as Chair of the SIDM Research Committee as well as the SIDM Policy Committee. Dr. Newman-Toker is the current President and Board Chair of the Society to Improve Diagnosis in Medicine.



★ **Danielle Ofri, MD, PhD**  
*Author and New York Times columnist, Bellevue Hospital/NYU*

Danielle Ofri, MD, PhD, is an internist at the medical clinic of Bellevue Hospital, the oldest public hospital in the country. She is a founder and Editor-in-Chief of the *Bellevue Literary Review*, and is on the faculty of New York University School of Medicine. Her newest book "What Patients Say; What Doctors Hear," is an exploration of doctor-patient communication and how refocusing the conversation between doctors and patients can improve health outcomes. She has written four other books on life in medicine, and she was the editor of a medical textbook—"The Bellevue Guide to Outpatient Medicine"—which won a Best Medical Textbook award. She is currently writing a book about medical error.

Dr. Ofri writes regularly for the *New York Times* and *Slate Magazine* about medicine and the doctor-patient relationship. Her essays have also appeared in the *Los Angeles Times*, the *Washington Post*, the *Atlantic*, the *New England Journal of Medicine*, the *Lancet*, *CNN* and on National Public Radio. Her essays have been selected twice for Best American Essays and also for Best American Science Writing. She is the recipient of the McGovern Award from the American Medical Writers Association for "preeminent contributions to medical communication."

# ★ FEATURED SPEAKERS ★



★ **Carla Pugh, MD, PhD, FACS**  
*Professor of Surgery and Director of the Technology Enabled Clinical Improvement (T.E.C.I.) Center, Stanford Medicine*

Carla Pugh, MD, PhD, is a Professor of Surgery at Stanford University School of Medicine. She is also Director of the Technology Enabled Clinical Improvement (T.E.C.I.) Center. Her clinical area of expertise is Acute Care Surgery. Dr. Pugh obtained her undergraduate degree at U.C. Berkeley in Neurobiology and her medical degree at Howard University School of Medicine. Upon completion of her surgical training at Howard University Hospital, she went to Stanford University and obtained a PhD in Education, making her the first surgeon in the United States to receive this degree. Her goal is to use technology to change the face of medical and surgical education.

Her research involves the use of simulation and advanced engineering technologies to develop new approaches for assessing and defining competency in clinical procedural skills. Her work has received numerous awards from medical and engineering organizations. In 2011, Dr. Pugh received the Presidential Early Career Award for Scientists and Engineers from President Barack Obama at the White House. She is considered to be a leading, international expert on the use of sensors and motion tracking technologies for performance measurement. In 2014, she was invited to give a TEDMED talk on the potential uses of technology to transform how we measure clinical skills in medicine. Recently, Dr. Pugh was inducted into the American Institute for Medical and Biological Engineering and the American College of Surgeons Academy of Master Surgeon Educators.



★ **Don Rucker, MD**  
*National Coordinator for Health Information Technology, U.S. Department of Health and Human Services*

Don Rucker, MD, is the National Coordinator for Health Information Technology at the U.S. Department of Health and Human Services, where he leads the formulation of the federal health IT strategy and coordinates federal health IT policies, standards, programs, and investments.

Dr. Rucker has three decades of clinical and informatics experience. He started his informatics career at Datamedic Corporation, where he co-developed the

world's first Microsoft Windows-based electronic medical record. He then spent over a decade serving as Chief Medical Officer at Siemens Healthcare USA.

Dr. Rucker has also practiced emergency medicine for a variety of organizations including at Kaiser in California; at Beth Israel Deaconess Medical Center; at the University of Pennsylvania's Penn Presbyterian and Pennsylvania Hospitals; and, most recently, at Ohio State University's Wexner Medical Center.

Dr. Rucker is a graduate of Harvard College and the University of Pennsylvania School of Medicine, with board certifications in Emergency Medicine, Internal Medicine and Clinical Informatics. He holds an MS in Medical Computer Science and an MBA, both from Stanford.



★ **Michelle Schreiber, MD**  
*Director for the Quality Measurement and Value-Based Incentives Group, The Centers for Medicare & Medicaid Services (CMS)*

Michelle Schreiber, MD, is the Director for the Quality Measurement and Value-Based Incentives Group at CMS. She oversees a \$300 million budget and leads the quality and value-based purchasing programs across care settings

for the group. Dr. Schreiber is a general internal medicine physician with over 25 years of healthcare experience. Most recently, she was the Senior Vice President and Chief Quality Officer of the Malcom Baldrige award winning Henry Ford Health System (HFHS) in Detroit, Michigan. Prior roles at HFHS included the SVP of Clinical Transformation and IT Integration, where she was the clinical lead of the system Epic implementation, the Associate Chief Medical Officer of Henry Ford Hospital for quality and utilization management, and the Division Head of General Internal Medicine. She has also held senior leadership roles at the Detroit Medical Center, where she was the Chief Quality Officer.

# ★ SCHEDULE AT A GLANCE ★

## SATURDAY, NOVEMBER 9

12:00 p.m. – 5:00 p.m. **Diagnostic Researcher Workshop<sup>^</sup> (registration required)**

## SUNDAY, NOVEMBER 10

8:00 a.m. – 12:00 p.m. **PRE-CONFERENCE SHORT COURSES**

**Diagnosis Education – Best Practices and New Ideas\***

**The Science of Diagnostic Error – From Study Design to Publication\***

12:00 p.m. – 1:00 p.m. **Lunch on Own**

1:00 p.m. – 5:00 p.m. **PRE-CONFERENCE SHORT COURSES**

**Patient Summit\*\***

**Introduction to Diagnostic Error\***

**A Workshop on Reducing Diagnostic Error in Clinical Settings\***

**Introduction to Health Professions Education Research\***

## MONDAY, NOVEMBER 11

8:00 a.m. – 8:15 a.m. **Opening Remarks**

8:15 a.m. – 9:15 a.m. **Medical Error and the Human Condition**  
*Danielle, Ofri, MD, PhD*

9:15 a.m. – 10:15 a.m. **The Modern Physical Examination – How Can We Make it Better?**  
*Carla Pugh, MD, PhD, FACS*

10:15 a.m. – 10:45 a.m. **Networking Break**

10:45 a.m. – 11:45 a.m. **CONCURRENT SESSIONS**

**Oral Abstracts 1**

**Improving the Effectiveness of Communication with Radiology**

**What Does Age, Sex, and Race/Ethnicity Have to Do with Diagnostic Errors and Diagnostic Disparities?**

**Diagnose the Diagnosis: Measuring Clinical Reasoning During the Diagnostic Process**

11:45 a.m. – 12:45 p.m. **Lunch and Industry Showcase**

\* Registration required, additional charge applies

\*\* Registration required, additional charge for those seeking CME/CNE

<sup>^</sup> The Diagnostic Researcher Workshop was partially funded through a Patient-Centered Outcomes Research Institute® (PCORI®) Engagement Award Initiative (EAIN-00009). The content does not necessarily represent the views of the Patient-Centered Outcomes Research Institute (PCORI), its Board of Governors, or Methodology Committee.

# ★ SCHEDULE AT A GLANCE ★

12:45 p.m. – 1:45 p.m.	<b>Clinical Problem Solving in Action</b> <i>Gurpreet Dhaliwal, MD</i>			
2:00 p.m. – 3:00 p.m.	<b>CONCURRENT SESSIONS</b>			
	<b>Oral Abstracts 2</b>	<b>Leveraging Clinical Reasoning Education to Foster System-Wide Improvements in Diagnostic Reliability</b>	<b>Team-Based Research: Engaging and Training Nurses and Patients to Co-Create Diagnostic Research</b>	<b>Digital Diagnosis: Leveraging Health IT to Re-Envision the Diagnostic Process</b>
3:00 p.m. – 3:15 p.m.	<b>Networking Break</b>			
3:15 p.m. – 4:15 p.m.	<b>Poster Session 1</b>			
4:15 p.m. – 5:15 p.m.	<b>Poster Session 2</b>			
5:15 p.m. – 6:00 p.m.	<b>SIDM Annual Business Meeting</b>			
6:00 p.m. – 7:30 p.m.	<b>Networking Reception</b>			
<b>TUESDAY, NOVEMBER 12</b>				
8:00 a.m. – 8:15 a.m.	<b>Opening Remarks</b>			
8:15 a.m. – 9:30 a.m.	<b>The Diagnostic Value Equation</b> <i>David Newman-Toker, MD, PhD, and Michelle Schreiber, MD</i>			
9:30 a.m. – 10:30 a.m.	<b>Artificial Intelligence in Diagnosis: What's Coming, Who's Making Sure it Works and is Safe?</b> <i>Michael Howell, MD, MPH, and Gordon Schiff, MD</i>			
10:30 a.m. – 11:00 a.m.	<b>Networking Break</b>			
11:00 a.m. – 12:00 p.m.	<b>CONCURRENT SESSIONS</b>			
	<b>Oral Abstracts 3</b>	<b>Moving Past the Sandwich: How to Give Effective Peer-to-Peer Feedback on Diagnostic Outcomes</b>	<b>Structured Case Analysis to Identify Missed Opportunities in Diagnosis: Translating Research to Practice Improvement</b>	<b>Federal Research Initiatives to Improve Diagnosis</b>
12:00 p.m. – 1:00 p.m.	<b>Diagnostic Quality and Safety Awards Luncheon</b> <i>Sponsored by Teladoc Health</i>			

\* Registration required, additional charge applies

\*\* Registration required, additional charge for those seeking CME/CNE



# ★ SCHEDULE AT A GLANCE ★

1:00 p.m. – 2:00 p.m.	<b>Process Measures: Innovative Strategies to Improve Diagnosis</b>			
2:00 p.m. – 3:00 p.m.	<b>CONCURRENT SESSIONS</b>			
	<b>Oral Abstracts 4</b>	<b>Oral Abstracts 5</b>	<b>SIDM Fellows Session – Updates in Diagnostic Error</b>	<b>Teaching, Communicating, and Teaching How to Communicate About Diagnostic Uncertainty</b>
3:00 p.m. – 3:30 p.m.	<b>Networking Break</b>			
3:30 p.m. – 5:00 p.m.	<b>CONCURRENT SESSIONS</b>			
	<b>Closing the Communication Loop: Using Health IT and Patient Engagement to Prevent Diagnostic Errors</b>	<b>Improving Diagnosis by Improving Competency-Based Education</b>	<b>Better Together: Complementary Approaches to Learning About Diagnostic Errors in Your Health System</b>	<b>Engaging Pathology and Laboratory Medicine in Diagnostic Error Prevention</b>
6:15 p.m.	<b>Meet the Experts Dinners</b> <i>A signature DEM networking event. Sign up to go out to dinner with one of a number of conference speakers/experts. Dinner at your own expense.</i>			

## WEDNESDAY, NOVEMBER 13

8:00 a.m. – 8:15 a.m.	<b>Opening Remarks</b>
8:15 a.m. – 10:00 a.m.	<b>Best of Oral Abstracts</b>
10:00 a.m. – 10:45 a.m.	<b>Pedal to the Metal: Patients as Change Makers</b> <i>Sue Sheridan, MIM, MBA, DHL</i>
10:45 a.m. – 11:00 a.m.	<b>Networking Break</b>
11:00 a.m. – 11:45 a.m.	<b>The New Rules for EHRs and HIT: Will They Help Improve Diagnosis?</b> <i>Hardeep Singh, MD, MPH, and Don Rucker, MD</i>
11:45 a.m. – 12:00 p.m.	<b>Poster and Abstract Awards</b>
12:00 p.m. – 12:15 p.m.	<b>Summary Remarks</b>
12:15 p.m. – 4:45 p.m.	<b>Diagnostic Quality Hill Day Training and Afternoon on Capitol Hill</b> <i>This event provides an opportunity for DEM2019 attendees to raise the visibility of diagnosis as a critical public health issue and influence the healthcare policy conversation in Washington. Participants receive a thorough orientation and briefing and then have an opportunity to meet with legislators and the staff on Capitol Hill. More details about this opportunity are available on page 10. There is no fee to participate, but registration is required.</i>

\* Registration required, additional charge applies

\*\* Registration required, additional charge for those seeking CME/CNE



## LET YOUR VOICE BE HEARD IN CONGRESS

WEDNESDAY, NOVEMBER 13

Those attending DEM2019 can make an impact on the policy process. Clinicians, patients, and others will join SIDM and fellow DEM2019 attendees on Capitol Hill to speak out on issues important to improving diagnostic safety and quality. Every member of Congress has patients in his or her district who have suffered a missed, delayed, or miscommunicated diagnosis, as well as institutions and clinicians who are working harder than ever to deliver safe care and are eager for tools to support improvement. Nothing is more effective to focusing policy attention and action than Representatives and Senators hearing from their constituents on the issues that are important to them.

### WHY PARTICIPATE?

- ★ Gather insight and skills for developing relationships with members of Congress,
- ★ Provide context to important policy discussions with your personal and professional experiences, and
- ★ Represent the priority issues and values of SIDM and the Coalition to Improve Diagnosis to elected officials.

Hill Day is a half-day event in conjunction with DEM2019 and will take place **Wednesday, November 13**.

**12:15 P.M. - 1:15 P.M. | DEM2019 HILL DAY TRAINING (Lunch Provided)**

**1:30 P.M. - 4:45 P.M. | HILL MEETINGS**

Sign up for Hill Day during the DEM2019 registration process. There will be no fee for lunch, training, and meetings, but advance registration is required through the conference registration site. Don't miss this opportunity to make a difference in health policy. Every voice matters.

Specific activities will be contingent on congressional schedules. Space is limited.

# ★ REGISTRATION ★

Registration for DEM2019 is now open at [www.demconference.org](http://www.demconference.org), offering full conference and partial registration options.

Please note that in order to receive CME/CNE credit, you must be registered as a medical professional.

	Early Registration Rate Through 9/13/2019	Standard Registration Rate After 9/13/2019
<b>Full Registration*</b>		
Professional	\$799	\$849
Trainee/Patient/Patient Advocate	\$350	\$450
<b>One Day</b>		
Professional	\$350	\$400
Trainee/Patient/Patient Advocate	\$299	\$325
<b>One Pre-Course**</b>		
Professional	\$175	\$195
Trainee/Patient/Patient Advocate**	\$120	\$155
<b>Patient Summit**</b>		
Professional	\$175	\$195
Trainee/Patient/Patient Advocate	Free	Free
<b>Register 3 Full Conference attendees, add 1 free (pre-courses not included)</b>		
<b>Register 7 Full Conference attendees, add 3 free (pre-courses not included)</b>		

\*Full registration does not include Pre-Courses.

\*\*Sunday Pre-Courses and Patient Summit run concurrently in morning and afternoon half-day sessions, allowing registration for two Pre-Courses.



DEM2019 is a self-accredited Patients Included Meeting. The conference is committed to upholding the values of Patients Included by incorporating the experience of patients as experts in living with their condition while ensuring they are neither excluded nor exploited.

## HOTEL

### Hyatt Regency Washington on Capitol Hill

400 New Jersey Avenue, NW, Washington, D.C. 20001

The conference discounted hotel rate is \$269 per night (not inclusive of taxes and fees), which includes guestroom internet and health club access. To receive this discounted conference rate, **book your room by October 11**. Make sure to mention that you're with the DEM Conference at the time of booking. After October 11, rooms at the group rate will be based on the hotel's overall availability.

### VALET PARKING

- ★ \$33 (0-2 hours)
- ★ \$46 (2-10 hours)
- ★ \$62 (10-24 hours)

## CME/CNE CREDIT

### ACCME (Accreditation Council for Continuing Medical Education)

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Med-IQ and Society to Improve Diagnosis in Medicine. Med-IQ is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Med-IQ designates this educational activity for a maximum of 25 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### ANCC (American Nurses Credentialing Center)

Med-IQ is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This nursing activity has been approved for up to 25 contact hour(s).

This activity is jointly provided by Med-IQ and Society to Improve Diagnosis in Medicine.

*This conference is supported by grant number R13HS025630 from the Agency for Healthcare Research and Quality. The content is solely the responsibility of the authors and does not necessarily represent the official views of the Agency for Healthcare Research and Quality.*

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## ★ ABOUT WASHINGTON, D.C. ★

The Nation's Capital is filled with activities, sights, and destinations to visit. Consider checking out a few favorites that we've listed below during your stay.

### SIGHTS TO SEE

1. The White House
2. Washington Monument
3. Tidal Basin
4. Lincoln Memorial
5. Smithsonian National Museum of Natural History
6. National Gallery of Art

7. U.S. Capitol
8. National Air and Space Museum
9. Holocaust Museum
10. Union Station

★ **Hyatt Regency Washington on Capitol Hill**

FOR MORE INFORMATION ABOUT EACH SITE, HOVER OVER THE NUMBER ON THE MAP FOR A DESCRIPTION.



# ★ PLANNING COMMITTEE & DIRECTORS ★

## PLANNING COMMITTEE

### **Michael Kanter, MD | Chair**

*Professor and Chair of Clinical Sciences, Kaiser Permanente School of Medicine*

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*Sr. Policy Advisor, Society to Improve Diagnosis in Medicine*

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*Society to Improve Diagnosis in Medicine*

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*Medical Writer, RiskWriter LLC*

### **Kathryn Schaefer, MSN, RN, CPHRM**

*Senior Manager, Accreditation and Compliance, Med-IQ*

### **Sue Sheridan, MBA, MIM, DHL**

*Society to Improve Diagnosis in Medicine*

### **Lisa Simpson, MB, BCh, MPH, FAAP**

*President and CEO, Academy Health*

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*Society to Improve Diagnosis in Medicine*